

In Budapest, an integrated digital system replaced Excel sheets and PDFs – freeing up staff time and energy for what truly matters: the patients. Working together with patients and specialists, we streamlined the surgical pathway to ensure every step adds real value and processes run more efficiently.

Who we are (key actors):

- TritonLife Group hospitals – healthcare organisation.
- Central Transdanubian Regional Innovation Agency – innovation and coordination partner.
- Ecosystem partners include managers, surgeons, anaesthetists, case managers, people receiving care, information technology specialists and national stakeholders.

What do we do in the LivingLab?

We improve the entire journey from indication to follow-up, test changes in real workflows, and keep what clearly benefits patients and staff.

Our first tested solution:

Improved Case Management of Hospital – Hungary – A hospital-grade patient-management system that streamlines the entire surgical pathway: indication and pre-assessment, operating theatre scheduling, documentation, quotations and billing, secure document handling with full audit trails, and follow-up. It connects with hospital databases and supports role-based workspaces.



What is Value-Based Healthcare (VBHC)?

- Value-based healthcare means maximising the health outcomes that matter to patients for every euro invested across the whole care pathway.
- In practice, we define and measure outcomes that patients care about (for example, recovery, independence and quality of life).
- We improve the entire pathway from first contact to long-term follow-up, not only single appointments.
- We co-create and test solutions in real settings, then scale what delivers better outcomes for the cost.

HARD FACTS about our LivingLab so far:

- **Developed and tested solution: Improved Case Management of Hospital**
- **Thirty-one patients and relatives, and more than twenty hospital staff took part in co-creation and testing.**
- **Live testing indicates at least thirty per cent time saved in administrative work and over seventy-five per cent fewer administrative errors.**



BENEFITS – Why this LivingLab matters

- One secure, transparent flow from indication to follow-up, smoother collaboration across departments.
- Institutionalisation across TritonLife Group hospitals is under way, with documentation prepared for adaptation in other regions.