



# Improved Case Management of Hospital

# Hungary



**One transparent digital flow from  
indication to follow-up – less  
administrative work, fewer errors,  
more time for patients**



## **Pilot site: TritonLife Group hospitals (Budapest, Hungary)**

## Hard facts from the pilot:

- ✓ The developed and tested solution: \*Improved Case Management of Hospital\*.
- ✓ Thirty-one patients and relatives, and more than twenty hospital staff, participated in co-creation and testing.
- ✓ Live testing indicates at least thirty per cent time saved in administrative tasks and over seventy-five per cent fewer administrative errors.
- ✓ Role-based workspaces; operating theatre scheduling with structured procedure and diagnosis data; secure document handling with audit trails; connection to hospital databases.

# Benefits — who gains and how:



**Patients:** clearer information, fewer duplicate calls and forms, faster decisions.



**Healthcare professionals:** streamlined handovers and scheduling; reduced manual data entry; better traceability across the pathway.



**Hospitals and policy-makers:** institutionalisation across TritonLife Group hospitals; documentation and interoperability ready for adaptation in other regions.

## Co-creation snapshot

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Open camps, focus groups, workshops and live simulations brought patients, clinicians, case managers, information technology, finance and legal teams together; barriers were addressed with incentives, workflow redesign and continuous developer-hospital communication.

# Methodology lens

## (Living Lab and value-based care)

A Health Labs4Value Living Lab initiative applying value-based principles to the full surgical pathway to demonstrably improve outcomes and efficiency.

## Contact — join the Living Lab

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# Implemented in Central Europe: Germany, Czech Republic, Hungary, Poland, Slovenia, Austria



## **Join the Healthcare Transformation!**

Whether you're a healthcare provider, policymaker, tech innovator, or patient advocate, you can be part of the Living Labs & VBHC movement!



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and collaboration opportunities!**

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