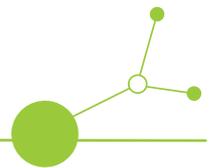


# D2.5.4 Report on testing of Advisory Hubs



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## A. Introduction

The aim of this deliverable is reporting the results of the Advisory Hubs testing in the pilot countries, identifying strengths and limitations and offering concrete recommendations for further development.

Even after this phase, the Advisory Hubs will be continuously improved in their services and performance, so that by the end of the project they will be a well-established solution that can be sustained in the long term.

The Advisory Hub concept has been piloted in all five pilot countries to test its capacity to act as a permanent one stop shop for project and policy developers (public authorities, SMEs, enterprises and sectoral agencies) but also financial institutions wishing to adopt the methodologies developed in WP1, 2 and 3. Testing allowed also understanding if this multi-faceted hub can effectively assist, with its network of cooperators, developers willing or planning to use:

- the Smart Data Hub for sustainable management of buildings
- the Sustainable Building Methodology
- the Evaluation Toolbox for technical and financial assessment of projects  
and adopting:
  - integrated building stock management systems with visions and action plans for the long-term utilization of buildings
  - enhanced building standards in line with the MESTRI-CE Sustainable Building Methodology
  - innovative green financing models.

*To be finalized by Agenzia CasaClima*



## B. Report Summary

Each country applied its version of the Advisory Hub accounting for regional/national specificities, in particular regarding the organizational structure, the additional services that the Advisory Hub can offer to customers and the specific target groups addressed.

During the testing phase, has been defined by each partner country:

- The Advisory Hub coordinator.
- The institutions that will constitute the network of collaborators, and their role as service providers in the Advisory Hub.
- The geographical outreach of the service and the profiles of targeted stakeholders.
- The organizational structure.
- The services provided.
- The monitoring plan for tracking of Advisory's Hub performance and results.

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## Country overviews

### 1. Austria

#### 1.1. Brief description of the national/regional Advisory Hub

*Starting from D.2.5.2, please provide a detailed account of the establishment of the MESTRI-CE Advisory Hub at regional or national level during the testing phase (setup process, services offered, how the Hub was publicized or communicated to stakeholders, which target groups were prioritized or specifically engaged etc.).*

#### 1.2. Lessons learned

*Please highlight here the challenges encountered, and any notable outcomes or lessons learned during this phase.*

*Example: Summarise the key points relating to the experience gained through organising the D.2.5.3 training workshops or through stakeholders' involvement.*

#### 1.3. Recommendations

*Describe here possible improvements and recommendations for the MESTRI-CE Advisory Hub based on challenges and opportunities observed during testing phase*

### 2. Croatia

#### 2.1. Brief description of the national/regional Advisory Hub

*Starting from D.2.5.2, please provide a detailed account of the establishment of the MESTRI-CE Advisory Hub at regional or national level during the testing phase (setup process, services offered, how the Hub was publicized or communicated to stakeholders, which target groups were prioritized or specifically engaged etc.).*

#### 2.2. Lessons learned

*Please highlight here the challenges encountered, and any notable outcomes or lessons learned during this phase.*

*Example: Summarise the key points relating to the experience gained through organising the D.2.5.3 training workshops or through stakeholders' involvement.*



## 2.3. Recommendations

*Describe here possible improvements and recommendations for the MESTRI-CE Advisory Hub based on challenges and opportunities observed during testing phase*

# 3. Germany

## 3.1. Brief description of the national/regional Advisory Hub

*Starting from D.2.5.2, please provide a detailed account of the establishment of the MESTRI-CE Advisory Hub at regional or national level during the testing phase (setup process, services offered, how the Hub was publicized or communicated to stakeholders, which target groups were prioritized or specifically engaged etc.).*

## 3.2. Lessons learned

*Please highlight here the challenges encountered, and any notable outcomes or lessons learned during this phase.*

*Example: Summarise the key points relating to the experience gained through organising the D.2.5.3 training workshops or through stakeholders' involvement.*

## 3.3. Recommendations

*Describe here possible improvements and recommendations for the MESTRI-CE Advisory Hub based on challenges and opportunities observed during testing phase*

# 4. Italy

## 4.1. Brief description of the national/regional Advisory Hub

*Starting from D.2.5.2, please provide a detailed account of the establishment of the MESTRI-CE Advisory Hub at regional or national level during the testing phase (setup process, services offered, how the Hub was publicized or communicated to stakeholders, which target groups were prioritized or specifically engaged etc.).*

## 4.2. Lessons learned

*Please highlight here the challenges encountered, and any notable outcomes or lessons learned during this phase.*

*Example: Summarise the key points relating to the experience gained through organising the D.2.5.3 training workshops or through stakeholders' involvement.*



### 4.3. Recommendations

*Describe here possible improvements and recommendations for the MESTRI-CE Advisory Hub based on challenges and opportunities observed during testing phase*

## 5. Poland

### 5.1. Brief description of the national/regional Advisory Hub

*Starting from D.2.5.2, please provide a detailed account of the establishment of the MESTRI-CE Advisory Hub at regional or national level during the testing phase (setup process, services offered, how the Hub was publicized or communicated to stakeholders, which target groups were prioritized or specifically engaged etc.).*

### 5.2. Lessons learned

*Please highlight here the challenges encountered, and any notable outcomes or lessons learned during this phase.*

*Example: Summarise the key points relating to the experience gained through organising the D.2.5.3 training workshops or through stakeholders' involvement.*

### 5.3. Recommendations

*Describe here possible improvements and recommendations for the MESTRI-CE Advisory Hub based on challenges and opportunities observed during testing phase*

## C. Conclusion

*To be finalized by Agenzia CasaClima*