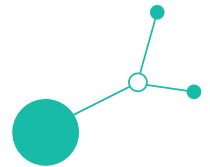# D.2.2.1 TRANSFORMATION CAPACITY BUILDING PACKAGE FOR BUSINESS SUPPORT ORGANIZATIONS

Report with the specification of the content and timing of capacity building activities

Version 2

05 2025

# D.2.2.1 TRANSFORMATION CAPACITY BUILDING PACKAGE FOR BUSINESS SUPPORT ORGANIZATIONS

## Document Information

| Project Number | CE0200679 | Acronym | **Drive2Transform** |
|---|---|---|---|
| Full Title | Integrative Regional Approaches for the Transformation of the Automotive Industry | | |
| Project URL | https://www.interreg-central.eu/projects/drive2transform/ | | |

| **Deliverable** | **Number** | D.2.2.1 | **Title** | **D.2.2.1 TRANSFORMATION CAPACITY BUILDING PACKAGE FOR BUSINESS SUPPORT ORGANIZATIONS** |
|---|---|---|---|---|
| Work Package | Number | WP2 | Title | CAPACITY BUILDING FOR TRANSFORMATION IN REGIONAL ECOSYSTEMS |

| **Date of Delivery** | Contractual | | Actual | |
|---|---|---|---|---|
| Status | | Final | | |
| Nature | | report ■ demonstrator □ other □ | | |
| Dissemination level | | Public ■ restricted □ | | |

| **Authors (Partner)** | | | | |
|---|---|---|---|---|
| Responsible Author | Name | Ewa Dudzic-Widera Luk Palmen Łukasz Górecki | E-mail | edudzic@silesia-automotive.pl lpalmen@silesia-automortive.pl lgorecki@silesia-automotive.pl |
| Partner | KSSE | | Phone | + 48 502 386 287 |
| Contributors | | | All Partners | |
| Project partner | | | Name | |
| TechBase | | | Steve Schumann, Anne Häner, Uwe Pfeil | |
| Biz-Up | | | Stefan Hopfer | |
| RDA Pilsen | | | Filip Tikal | |
| PU | | | Bernhard Kölmel, Lukas Waidelich | |
| PBN | | | Zsófia Kocsis, Boldizsár Könczöl, Patrik Haraszti, Krisztina Bárdos | |
| NOI | | | Andrea Valenari, Johannes Brunner | |
| CCIS | | | Klara Grašič, Andreja Hlišč | |
| SEVA | | | Silvia Miháliková | |
| **Document History** | | | | |
| Version | Date | | Main Modification | Entity |

| | | | |
|---|---|---|---|
| Version 1 | 28.03.2025 | First Draft | KSSE |
| 1st Review | 28.04.2025 | Partners review | all |
| | 09.05.2025 | Update of all review comments | KSSE |
| Version 2 | 12.05.2025 | Second Draft | KSSE |
| 2nd Review | 16.05.2025 | Partners review | all |
| Version 2 – final | 27.05.2025 | Update of all review comments to produce the final version | KSSE, TechBase |

**Disclaimer**

This document reflects only the author's view. Responsibility for the information and views expressed therein lies entirely with the authors. The Interreg CENTRAL EUROPE managing authority and joint secretariat are not responsible for any use that may be made of the information it contains.

# Content

# INTRODUCTION

The Automotive sector in Europe is undergoing transformation in four areas: electrification, autonomous vehicles, connectivity (vehicle to x) and platform economy (car-sharing, vehicle as a service). Several kinds of Business Support Organisations such as: specialised service providers, regional development agencies, technology parks, industrial and business parks, vocational training and life-long learning organisations, universities and research organisations offer support through networking, spaces and infrastructure and services.

In the framework of the Drive2Transform project the Silesia Automotive & Advanced Manufacturing Cluster, coordinated by the Katowice Special Economic Zone, is the task leader for planning and executing a Transformation Capacity Building Package for Business Support Organisations involved in the transformation processes in Automotive. The objective of this activity is to enable and implement a mutual learning process among the partners and their relevant stakeholders acting as business support organisations of businesses in the automotive sector. This includes higher education and research organisations when acting in vocational training, life-long learning or technology transfer.

In February 2025 a questionnaire was circulated among Business Support Organisations in the regions covered by the project consortium. A total of 41 questionnaires were gathered. Based on the outcomes a Transformation Capacity Building Package for Business Support Organisations was designed and made public, open to a wider group of business support organisations.

The Transformation Capacity Building Package shall include a set of online meetings, online training sessions, onsite study visits and online bilateral meetings covering issues identified in a survey among Business Support Organisations of several regions in Central Europe.

# 1. The needs analysis

A total of 41 Business Support Organisations were involved in the needs analysis.

**Table 1: Amount of involved BSOs per automotive ecosystem and their specialisation**

| Automotive ecosystem consortium partner | Amount of BSOs | Specialised commercial service provider | Regional, local development agency | Technology Park, industrial/ business park | Cluster management organisation | Research organisation | University | Other* |
|---|---|---|---|---|---|---|---|---|
| Biz-Up | 2 | | ● | | ● | | | ● |
| CCIS | 2 | | | | ● | | | ● |
| KSSE | 9 | ● | ● | ● | ● | ● | ● | ● |
| NOI | 2 | | | ● | | | | ● |
| PBN | 2 | | | | | | ● | |
| PU | 5 | | ● | ● | ● | ● | | |
| RDA Pilsen | 8 | | ● | | ● | ● | ● | ● |
| SEVA | 6 | | | | ● | | | ● |
| TechBase | 5 | | ● | ● | ● | | | ● |
| Total | 41 | | | | | | | |

Other*: start-up incubator, chamber of commerce, labour union, trade union, business lobbing organisation, state business support organisation

The involved BSOs are mainly active in delivering support related to the area of electrification. About 20% of the targeted BSOs also provides activities in the area of autonomous vehicles, connectivity and platform economy. Within the overall support portfolio, main scope goes out to:

- Networks: Automotive conference; Business 2 Business brokerage event for Automotive; Science 2 Business brokerage event for Automotive; Workshop, networking technology suppliers and appliers.

- Spaces and infrastructure: Incubator space (renting); Office, production, logistics space (renting); Laboratory space and infrastructure (renting).

- Services: Strategic consulting; Specialised consulting; Training and education; Research and development.

Table 2: The business support service portfolio

| Support | | Electrification | Autonomous vehicle | Connectivity | Platform economy |
|---|---|---|---|---|---|
| **Networks** | Automotive conference | 13 | 9 | 9 | 7 |
| | Business 2 Business brokerage event for Automotive | 15 | 8 | 11 | 8 |
| | Science 2 Business brokerage event for Automotive | 14 | 7 | 10 | 9 |
| | Workshop, networking technology suppliers and appliers | 16 | 9 | 11 | 10 |
| | Database access to specialised service/technology suppliers | 8 | 8 | 8 | 5 |
| | Dedicated brokerage (e.g, Enterprise Europe Network database) | 6 | 6 | 6 | 10 |
| | Other (e.g. business model workshops, experience exchange round tables, expert groups, collective bargaining) | 6 | 5 | 4 | 3 |
| **Spaces and infrastructure** | Equipped training facility (renting) | 2 | 3 | 2 | 1 |
| | Incubator space (renting) | 8 | 7 | 7 | 6 |
| | Office, production, logistics space (renting) | 7 | 6 | 6 | 4 |
| | Laboratory space and infrastructure (renting) | 10 | 8 | 7 | 3 |
| | Land management for company investments (land sale) | 3 | 2 | 2 | 2 |
| | Other (e.g. laboratory for testing electric drives) | 1 | 0 | 0 | 0 |
| **Services** | Financial consulting | 5 | 5 | 6 | 4 |
| | Legal consulting | 3 | 3 | 4 | 2 |
| | Strategic consulting | 13 | 12 | 13 | 12 |
| | Specialised consulting (e.g. green, digital transformation, innovation management) | 21 | 15 | 15 | 14 |

| Support | | Electrification | Autonomous vehicle | Connectivity | Platform economy |
|---|---|---|---|---|---|
| | Training and education | 13 | 7 | 10 | 7 |
| | Financing | 7 | 6 | 6 | 6 |
| | Research and development | 17 | 12 | 12 | 11 |
| | Certification and compliance | 1 | 1 | 1 | 0 |
| | Other (e.g. business and start-up consulting, financing for start-ups, finance support for training and advisory services, innovation management audit, designing and testing drives for electric vehicles, expert teams, material and mechanical testing, marketing and PR, recruitment, event organization and joint participation in fairs and missions) | 8 | 5 | 6 | 5 |

The involved BSOs are mainly interested in business support improvement and innovation concerning:

- Networks: Business 2 Business brokerage event for Automotive; Science 2 Business brokerage event for Automotive; Workshop, networking technology suppliers and appliers; Database access to specialised service/technology suppliers.

- Spaces and infrastructure: Laboratory space and infrastructure (renting).

- Services: Strategic consulting; Specialised consulting; Training and education; Research and development.

**Table 3: Opportunities for business support improvement and innovation**

| Support | | Electrification | Autonomous vehicle | Connectivity | Platform economy |
|---|---|---|---|---|---|
| Networks | Automotive conference | 8 | 7 | 5 | 5 |
| | Business 2 Business brokerage event for Automotive | 10 | 11 | 9 | 10 |
| | Science 2 Business brokerage event for Automotive | 13 | 15 | 11 | 11 |
| | Workshop, networking technology suppliers and appliers | 16 | 13 | 14 | 12 |
| | Database access to specialised service/technology suppliers | 15 | 10 | 13 | 11 |
| | Dedicated brokerage (e.g, Enterprise Europe Network database) | 6 | 6 | 6 | 9 |

| | Support | Electrification | Autonomous vehicle | Connectivity | Platform economy |
|---|---|---|---|---|---|
| | **Other** (e.g. annual smart mobility workshop, support of suppliers in Catena-X, social dialogue) | 3 | 3 | 4 | 4 |
| **Spaces and infrastructure** | **Equipped training facility** (renting) | 4 | 6 | 5 | 3 |
| | **Incubator space** (renting) | 4 | 4 | 3 | 2 |
| | **Office, production, logistics space** (renting) | 7 | 6 | 6 | 3 |
| | **Laboratory space and infrastructure** (renting) | 12 | 10 | 8 | 5 |
| | **Land management for company investments** (land sale) | 1 | 2 | 1 | 1 |
| | **Other** (e.g. laboratories for testing electric drives, laboratory networking) | 2 | 1 | 1 | 1 |
| **Services** | **Financial consulting** | 6 | 7 | 7 | 5 |
| | **Legal consulting** | 5 | 4 | 4 | 5 |
| | **Strategic consulting** | 10 | 10 | 10 | 8 |
| | **Specialised consulting** (e.g. green, digital transformation, innovation management) | 16 | 16 | 14 | 12 |
| | **Training and education** | 13 | 11 | 9 | 5 |
| | **Financing** | 6 | 5 | 4 | 4 |
| | **Research and development** | 13 | 12 | 10 | 7 |
| | **Certification and compliance** | 9 | 7 | 6 | 4 |
| | **Other** (e.g. innovation management audit, designing motors and drives, IP and technology transfer to automotive, location marketing, HR marketing, recruiting and job rotation offers, funding advisory services) | 6 | 5 | 5 | 5 |

The BSOs presented an overview of good practices and identified areas of interest to get inspiration from good practices of from other automotive ecosystems to improve own business support instruments.

Table 4: Overview of BSOs with good practices and BSOs seeking for good practices

| | Support | BSOs with good practice | BSOs seeking for good practice | Priority |
|---|---|---|---|---|
| **Networks** | **Automotive conference** | 14 | 16 | ! |
| | **Business 2 Business brokerage event for Automotive** | 11 | 10 | ! |
| | **Science 2 Business brokerage event for Automotive** | 12 | 11 | ! |
| | **Workshop, networking technology suppliers and appliers** | 16 | 15 | ! |
| | **Database access to specialised service/technology suppliers** | 4 | 14 | ! |
| | **Dedicated brokerage** (e.g, Enterprise Europe Network database) | 6 | 6 | |
| | **Other** (e.g. cross-industry events, expert groups, branch fairs, start-up networking with industry, smart mobility workshop, networking with regional government and metropolitan areas) | 10 | 3 | |
| **Spaces and infrastructure** | **Equipped training facility** (renting) | 5 | 4 | |
| | **Incubator space** (renting) | 7 | 3 | |
| | **Office, production, logistics space** (renting) | 6 | 2 | |
| | **Laboratory space and infrastructure** (renting) | 13 | 7 | ! |
| | **Land management for company investments** (land sale) | 5 | 2 | |
| | **Other** | 0 | 1 | |
| **Services** | **Financial consulting** | 6 | 7 | |
| | **Legal consulting** | 3 | 6 | |
| | **Strategic consulting** | 12 | 9 | ! |
| | **Specialised consulting** (e.g. green, digital transformation, innovation management) | 14 | 12 | ! |
| | **Training and education** | 11 | 9 | ! |
| | **Financing** | 5 | 8 | ! |
| | **Research and development** | 13 | 9 | ! |
| | **Certification and compliance** | 1 | 6 | |
| | **Other** (e.g. expert groups, professional consulting, designated design) | 3 | 4 | |

Having analysed all good practice proposals and needs, the following knowledge exchange teams on automotive ecosystem level have been suggested.

**Table 5: Proposal of knowledge exchange teams on automotive ecosystem level**

| | Support | Good practice automotive ecosystem* | Automotive ecosystem seeking for good practices |
|---|---|---|---|
| **Networks** | Automotive conference | **BIZ-UP**, **KSSE**, NOI, PU, TechBase | CCIS, KSSE, NOI, PBN, PU, RDAP, SEVA, TechBase |
| | Business 2 Business brokerage event for Automotive | **BIZ-UP**, NOI, PU, **TechBase** | KSSE, NOI, PBN, PU, RDAP, TechBase |
| | Science 2 Business brokerage event for Automotive | **PU**, **TechBase** | KSSE, NOI, PBN, PU, RDAP, TechBase |
| | Workshop, networking technology suppliers and appliers | CCIS, **RDAP**, **SEVA**, Techbase | CCIS, NOI, PBN, PU, RDAP, SEVA, TechBase |
| | Database access to specialised service/technology suppliers | **NOI**, **KSSE** | BIZ-UP, CCIS, KSSE, NOI, PU, RDAP, TechBase |
| **Spaces and infrastructure** | Laboratory space and infrastructure (renting) | **BIZ-UP**, KSSE, **PU**, RDAP, TechBase | PBN, PU, RDAP, TechBase |
| **Services** | Strategic consulting | BIZ-UP, NOI, **PU**, **TechBase** | CCIS, NOI, PBN, RDAP, SEVA, TechBase |
| | Specialised consulting (e.g. green, digital transformation, innovation management) | **CCIS**, NOI, **PBN**, TechBase | BIZ-UP, CCIS, KSSE, NOI, PBN, PU, RDAP, SEVA |
| | Training and education | **KSSE**, PBN, PU, **TechBase** | CCIS, KSSE, NOI, PBN, RDAP, SEVA, TechBase |
| | Financing | CCIS, **KSSE**, RDAP, **TechBase** | BIZ-UP, CCIS, KSSE, NOI, PU, RDAP |
| | Research and development | BIZ-UP, KSSE, **RDAP**, **PU**, TechBase | KSSE, NOI, PBN, RDAP |

Good practice automotive ecosystems* marked in bold are those considered to deliver presentations in the capacity building process.

# 2. The Transformation Capacity Building Package

The Capacity Building Package will include the following activities:

- A **series of online (7) meet-ups and onsite study visits (2 – back to back with project meetings)** where partners will have the opportunity to get to know in depth the different business support ecosystems in the project and their respective relevant business support offers. In a peer reviewlike process, partners will get high value input from the partnership with respect to their business support ecosystem and recommendations for improvement.

- A **series of multilateral online training / knowledge exchange activities** provided by representatives of the more developed regions. There will be 1 training session (half-day) for each of the topics Networks, Spaces/Infrastructure, and Capacities/Services.

- A **series of bilateral (twinning) capacity building activities** enabling less-developed ecosystems to accelerate their maturation. These activities shall be defined more specifically on the basis of the identification of needs and existing practices performed during the project.

A total of 27 business support organisations (on average 3 per region) is expected to take part in the training activities (for onsite events at least the BSOs inside the partnership).

The study visits and online training sessions will be documented (materials) and processed as to generate learning reports which will be made public and contribute later to recommendations for business support ecosystems to foster the transformation of the automotive industry (contribution to Output 2.3: Transformation Capacity Building Package for Businesses, Business Support Organisations and Policy Makers (validated) - Programme output indicator RCO116_1.1: Jointly developed solutions).

Sections below include detailed information on the date and content of the proposed Capacity Building Package activities. Annex 1 summarises the Capacity Builiding Package implementation timeline.

## 2.1. In depth insight in the business support ecosystems of the partners' automotive ecosystems

Partners approved the following schedule for the series of online (7) meet-ups and onsite study visits (2 – back to back with project meetings) suggested by the Task Lead.

**Table 6: Onsite study visits and online meet-ups schedule**

| Partner | Time | Presentation mode | Programme and materials |
|---------|------|-------------------|-------------------------|
| Biz-Up | 05.2026/06.2026 [TBC] | On-site study visit | During the industry event/conference for business in Linz<br>Ecosystem presentation, guided tour |
| CCIS | 20.01.2026 | Online meet-up | 2 sessions in the same day |
| KSSE | 20.01.2026 | Online meet-up | Ecosystem presentation, discussion, recommendations for improvement |
| NOI | 22.10.2025 | On-site study visit | During the consortium meeting<br>Ecosystem presentation, guided tour |
| PBN | 03.02.2026 | Online meet-up | 2 sessions in the same day |

| Partner | Time | Presentation mode | Programme and materials |
|---|---|---|---|
| PU | 03.02.2026 | Online meet-up | Ecosystem presentation, discussion, recommendations for improvement |
| RDA Pilsen | 03.03.2026 | Online meet-up | 3 sessions in the same day |
| SEVA | 03.03.2026 | Online meet-up | Ecosystem presentation, discussion, recommendations for improvement |
| TechBase | 03.03.2026 | Online meet-up | |

## 2.2. Multilateral online training /knowledge exchange activities

In March/April 2025, Partners received from the Task Lead the proposal of online training/ knowledge exchange activities. Partners contacted proposed speakers for good practice presentation to enquire their availability and willingness to share their best practice. Having received the feedback, the following schedule for the series of online training/ knowledge exchange activities is foreseen.

**Table 7: Proposal of multilateral online training/ knowledge exchange activities**

| | Support | Proposed speakers for good practice | Programme |
|---|---|---|---|
| **Networks 17.02.2026** | **Automotive conference** | 1. Automobil-Cluster of Business Upper Austria – OÖ Wirtschaftsagentur | 09.00: Welcome (KSSE) 09.15: (1) annual conference concept |
| | **Business 2 Business brokerage event for Automotive** | 2. Automobil-Cluster of Business Upper Austria – OÖ Wirtschaftsagentur 3. Cluster Mobility & Logistics c/o TechBase Regensburg GmbH | 09.30: (2) Supplier Innovation Days 09.45: (3) Transformation network 10.00: (4) S2B matchmaking 10.15: Coffee break 10.30: (5) TraFoNetz Connect and Communities of Practice 10.45: (6) Workshops connecting technology suppliers and industry players |
| | **Science 2 Business brokerage event for Automotive** | 4. Cluster Mobility & Logistics c/o TechBase Regensburg 5. Transformation Network Northern Black Forest | |
| | **Workshop, networking technology suppliers and appliers** | 6. German-Slovak Chamber of Industry and Commerce 7. Regionální rozvojová agentura Plzeňského kraje | 11.00: (7) Innovation ecosystems 11.15: (8) Database experiences for ecosystem communication 11.30: (9) Database experiences for inter-cluster cooperation 11.45: Discussion 12.00: Summary of the day – announcement of twinning meetings |
| | **Database access to specialised service/technology suppliers** | 8. NOI 9. Katowice Special Economic Zone | |
| **Spaces and infrastructure/ Services 17.03.2026** | **Laboratory space and infrastructure** (renting) | 1. Automobil-Cluster of Business Upper Austria – OÖ Wirtschaftsagentur 2. Institute of Smart Systems and Services 3. Digitale Gründerinitiative Regensburg 4. Łukasiewicz Research Network – Upper Silesian Institute of Technology | 09.00: Welcome (KSSE) 09.15: (1) Autonomous driving test plant 09.30: (2) AI model training 09.45: (3) Laboratory and workshop facilities 10.00: (4) Testing electric drives 10.15: Coffee break 10.30: (5) services for ŠKODA auto |

| | Support | Proposed speakers for good practice | Programme |
|---|---|---|---|
| **Services 21.04.2026** | **Research and development** | 5. Research and Testing Institute Pilsen<br>6. Institute of Smart Systems and Services<br>7. Automobil-Cluster of Business Upper Austria – OÖ Wirtschaftsagentur | 10.45: (6) research projects generation and management<br>11.00: (7) R&D funding advisory services<br>11.15: Discussion<br>12.00: Summary of the day – announcement of twinning meetings |
| | **Strategic consulting** | 1. Institute of Smart Systems and Services | 09.00: Welcome (KSSE)<br>09.15: (1) Workshops with business focussing on strategic development<br>09.30: (2) Green transition working group<br>09.45: (3) Simulation techniques<br>10.00: Coffee break<br>10.15: (4) Serviced related to electric drives design & production<br>10.30: (5) Learning nuggets<br>10.45: (6) Loan funds for SME development and innovation<br>11.00: (7) Grant application support<br>11.15: Discussion<br>12.00: Summary of the day – announcement of twinning meetings |
| | **Specialised consulting**<br>(e.g. green, digital transformation, innovation management) | 2. Chamber of Commerce and Industry – Electrical Industry Association<br>3. University of Miskolc, Institute of Logistics | |
| | **Training and education** | 4. Łukasiewicz Research Network – Upper Silesian Institute of Technology<br>5. Region Mainfranken | |
| | **Financing** | 6. Upper Silesian Fund<br>7. Cluster Mobility & Logistics c/o TechBase Regensburg | |

## 2.3. Bilateral (twinning) capacity building activities

Each consortium partner related to a specific good practice speaker (or cooperating with the speaker's organisation) creates a dedicated link in a selected online communicator (MS Teams, Zoom, Webex, …) and forward this link to KSSE before the multilateral online training /knowledge exchange meeting.

KSSE will prepare a list of speakers and related links for the bilateral meetings and publish this list in the chatbox during the meeting. KSSE will present this list during the summary and invite the participants to take part in twinning in line with their preferences and needs.

The twinning sessions will take place from **13.00 until 14.00 on the day of the multilateral online training** /knowledge exchange meeting.

Each consortium partner coordinating the specific twinning meeting will gather information about the participants and prepare a short summary of the meeting according to the template below.

**Twinning session**
Date:
Consortium partner:
Good Practice Speaker:
Good Practice topic:
Twinning participants:
  1. (organisation name) (target group: SME, local public authority, regional public authority, BSO, sectorial agency, higher education/research)
  2. (organisation name) (target group: …)
  3. …
Summary of the main issues covered:

# SUMMARY

This deliverable (D.2.2.1) has defined the structure, timeline, and content of the transformation capacity building package for Business Support Organizations within the Drive2Transform project. All project partners have contributed to the development of a comprehensive set of activities, tailored to the needs and priorities identified through our joint needs analysis.

## Transition to D.2.2.2

All findings, outputs, and lessons learned from the implementation phase will be systematically documented and assessed in the subsequent deliverable D.2.2.2 (Capacity Building Activities for Business Support Organisations – Implementation Report). This forthcoming report will provide a detailed analysis of the activities carried out, the participation and feedback of involved organizations, the outcomes achieved, and recommendations for sustaining and transferring best practices beyond the project duration.

# Annex 1. Timeline for Capacity Building Package implementation

## TIMELINE FOR CB IMPLEMENTATION

KPIs:
7 online meet-ups
2 onsite study visits
3 Multilateral online trainings
Bilateral meet-ups

| PERIOD 3 | | PERIOD 4 | | | | | PERIOD 5 |
|---|---|---|---|---|---|---|---|
| Month 18 | Month 19 | Month 20 | Month 21 | Month 22 | Month 23 | Month 24 | Month 25 |
| November'25 | December'25 | January'26 | February'26 | March'26 | April'26 | May'26 [TBC] | June'26 [TBC] |
| 22.10 - Onsite study visit during CM in Bolzano | | 20.01 - online meet-up #1 & #2 (CCIS, KSSE) | 03.02-online meet-up #3 & #4 & #5 (PBN, PU, RDA Pilsen) | 03.03 - online meet-up #6 & #7 (SEVA, TechBase) | | Onsite study visit during the industry event/conference for business by BIZ-UP | |
| | | | 17.02 - Multilateral online training (Networks) + Bilaterall (twinning) | 17.03- Multilateral online training (Spaces and infrastructures) + Bilaterall (twinning) | 21.04- Multilateral online training (Capacities and services) + Bilaterall (twinning) | D.2.2.2 writing | |