



# Results from the co-design process are out!



## PRO.active CARE F.or U.sers L.ife

### Achieved!

In the last six months, **co-design process** has been conducted to engage key stakeholders in designing, implementing and scaling up a **proactive care model**, making it adaptable to different contexts in the pilot sites in the Central Europe area.

How did we do it?

First, we explored **existing home care services** and people's experiences with them, revealing underlying unmet needs and challenges that could be addressed with a proactive model of care.

Then, we **co-generated** a sustainable, innovative hybrid home care model with stakeholders, defining its main features and requirements, while collecting feedback, ideas, and insights on ICT platform mock-ups.

Our stakeholders:

over

People aged 55 and

Formal carers working

**Makers** 

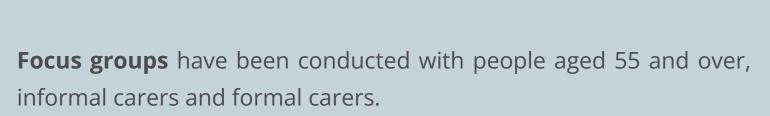
Informal carers

Managers and Policy

in home care services

- Other Stakeholders from the third sector
- into experiences with care services and prototype the solution with end-users.

and policy makers and other stakeholders.



**Open-ended questionnaires** have been administered to managers

Qualitative research methods were used to get an in-depth insights

**Results**The co-design process highlighted important insights crucial for

shaping an innovative hybrid home care model and the related

### solution. Among the key considerations are:

pivotal.

• Embracing the **diversity** of end-users, each bringing unique needs and varying levels of digital skills. User-friendly solutions are

services and facilitated **communication channels** with professionals and other people facing similar situations.

• Creating **efficient solutions** to respect the time constraints of formal carers

• Fulfilling Informal carers' needs for clearer information about

If you are interested in co-design results

click the link below to access our report!

Report



# Partners







udruga // split







